



# *Invitation*

**9 to 14 October 2016**

**8th International Study Mission &  
Conference to South Africa**

# ***Itinerary***



## **9 October 2016**

- am - Arrival
- pm - Partners' meeting, Emperors Palace

## **10 & 11 October 2016**

- Company visits each day in Gauteng & surrounding areas

## **11 October 2016 (evening)**

- Dinner for international delegates, Nelson Mandela Square

## **12 October 2016**

- 8th International 20 Keys Conference
- Fly to Cape Town in evening

## **13 & 14 October 2016**

- Company visits each day in Cape Town & surrounding areas
- Visit to wine farm (afternoon) - recap of week, wine tasting and lunch

## **14 October 2016**

- Departure to home countries



# ***Study Mission***

## **Objectives of Company Visits**

- To network with local and international companies, and operations improvement implementers
- To learn about best practice sustainable implementations

## ***Gauteng***

### **10 October 2016**

- Morning - Sasol Mining Central Workshops, Secunda
- Afternoon - Meadowfeeds, Standerton

### **11 October 2016**

- Morning - Parmalat, Kyalami
- Afternoon - Airbus Defence and Space, Centurion

## ***Cape Town***

### **13 October 2016**

- Morning - Paarl Media Cape, Cape Town
- Afternoon - (talking to prominent business in service industry) - t.b.a.

### **14 October 2016**

- Morning - Atlantis Foundry, Cape
- Afternoon - Visit to wine farm; structured discussion & recap of the week, wine tasting & lunch



# **Company Visit - 10 October 2016 (am)**

## **Sasol Mining Central Workshops (SMCW), Secunda**

**www.sasol.co.za**



### **About the Company**

- Sasol is an international, integrated chemicals and energy company that leverages technologies and the expertise of 30,400 people, working in 36 countries. SMCW is a large manufacturing and maintenance facility, serving five underground coal mines in the Secunda area.

### **Key Aspects of the Visit**

- Busy with 20 Keys implementation for 13 years. Good example of a sustainable operations improvement system, especially with first-line team level Keys like 1, 2, 3 & 11, which would be the focus of the visit. Significant QCDSM results achieved through focused small group activities, and ideas for improvement.

### **Important Information about Company Visit**

- Safety boots to be worn - if you do own safety boots, please bring them along, otherwise, state your boot size on the registration form, so that Sasol can arrange some for you.
- Purpose of visit to SA on visa must state for business/work, otherwise delegate won't be allowed to take part in this visit.

# Company Visit - 10 October 2016 (pm)

## Meadowfeeds, Standerton

[www.meadowfeeds.co.za](http://www.meadowfeeds.co.za)



## About the Company

- Meadow Feeds is regarded as the market leader in the Southern African animal feed industry. The company produces a variety of specialised diets and custom feed mixes for the poultry, dairy, ostrich and swine industries.

## Key Aspects of the Visit

- Meadowfeeds Standerton is the most recent addition to the Astral Foods group. The plant was built from scratch in 2014, and encapsulates more than 40 years of industry knowledge in one world class operation. The latest world class technologies are used, and the full site was designed to support best operating practices of 20 Keys, ISO, HACCP and risk control. This is a truly **world class** feed mill!

# Company Visit - 11 October 2016 (am)

Not only was Parmalat voted South Africa's number one\* Yoghurt, we also won preference vs market leader in a blind taste test.\*\*

**Parmalat, Kyalami**

[www.parmalat.co.za](http://www.parmalat.co.za)



(\*Source 2015/2016 Ask Africa Best Brands Survey)

(\*\*Source: Blind-Taste test by independent research consultant October 2015)

## About the Company

- Parmalat is one of the major players in the South African dairy industry, and has been active since 1998. Parmalat SA (Pty) Ltd and Parmalat Africa (including South Africa, Zambia, Botswana, Swaziland and Mozambique) form part of Lactalis, a French international dairy company. The visit is to the Johannesburg-based yoghurt factory, which recently won an award for South Africa's number one yoghurt (they also won against a market leader in a blind tasting test!).

## Key Aspects of the Visit

- The site was dramatically turned around from bad operational performance, and a very unstable labour situation, to a leader in the Parmalat group, and the South African yoghurt industry. This is a success story through dedicated leadership, and engagement of people, with 20 Keys support to improve operations efficiencies.

# ***Company Visit - 11 October 2016 (pm)***

**Airbus Defence and Space, Centurion**

**[www.airbusds-optronics.com](http://www.airbusds-optronics.com)**



## ***About the Company***

- A state of the art manufacturing facility providing optronics solutions for surveillance, maritime, vehicle, and airborne.

## ***Key Aspects of the Visit***

- Mature and sustainable implementation of “lean” principles, including the Toyota Kata approach and Kanban flow system, and visual management in mini-businesses. Busy with implementation of team leadership development programme to support continuous operations improvement.

# ***Company Visit - 13 October 2016 (am)***

**Paarl Media Cape, Cape Town**

**www.paarlmedia.co.za**



## ***About the Company***

- Operational expansion and diversification established Novus Holdings (formerly Paarl Media) as a market leader in the print industry. Today, they have a reputation for the highest quality and personalised service across borders and industries. Paarl Media Cape serves as headquarters in Cape Town, and the core operations comprise an extensive network of specialised printing and manufacturing plants servicing customers across the continent. Activities include amongst others print production of all medium to long run requirements of magazines, retail inserts, catalogues, books, newspapers, commercial work, labels, educational material, and manufacturing of tissue products.

## ***Key Aspects of the Visit***

- A practical demonstration of a GEMBA coaching walkabout with the Senior Management team, to demonstrate how they apply coaching techniques to summarise shopfloor problems, and to allocate management responsibility, in order to solve those problems.



# ***Company Visit - 14 October 2016 (am)***

**Atlantis Foundries, Cape**

**www.atlantisfoundries.com**



## ***About the Company***

- Atlantis Foundries, situated in the Western Cape, is divided into two main business units, a Foundry, and a Machining Facility. Annually, approximately 129,000 high quality products are sold, in excess of 46,000 tonnes of cast iron. They ship products to Europe and the Americas. Atlantis Foundries is the biggest manufacturing plant in the Western Cape.

## ***Key Aspects of the Visit***

- The company has been through many changes, and applied different methods to sustain improvement. The key aspect of this visit is to learn from the senior management team what their current approach is, and their building blocks for success. The site visit will be followed by a practical discussion on the learning points and a focus on how the senior management team has been involved in continuous improvement thinking.

# ***Wine Farm Visit - 14 October 2016 (pm)***

**To be advised**

**www.**



## ***Key Aspects of the Visit***

- Structured discussion and recap of the week
- Tour of Wine Farm & wine tasting
- Lunch



***Depart for Airport and flight to home country***

# ***Conference***

**12 October 2016**



Conference will take place at the Emperors Palace  
Conference Centre

Starting time: 07h00 for 08h00

Closing: 17h00

Detailed programme will be uploaded at a later stage