

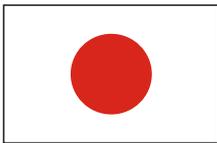


7TH INTERNATIONAL CONFERENCE AND STUDY MISSION to South Africa

Establishing a Continuous Improvement Capability within an Organisation

15 to 19 October 2012

Johannesburg and Cape Town
South Africa
www.odi.co.za



Study Mission and Conference Programme

Sunday 14 October 2012	20 Keys International Partners meeting from 13:00 -- Johannesburg
Monday 15 October 2012	Industry visit to SASOL , manufacturer of gas, petrol, and related products, with a turnover of €16 Billion (www.sasol.com) – Johannesburg area
Tuesday 16 October 2012	Industry visit to SOILLAB , SA's biggest geotechnical specialists, and testing laboratory for geotechnical, bituminous products and related civil engineering material, aggregate testing (www.soillab.co.za) – Pretoria Evening, fly to Cape Town
Wednesday 17 October 2012	Industry visits to Parmalat, Bonnievale and Cape Town , cheese manufacturing, UHT milk and ice cream manufacturing – three sites will be visited (www.parmalat.co.za) - Cape Town area
Thursday 18 October 2012	20 Keys international conference. Establishing continuous business improvement capability within organisations. 15 Case study presentations, national and international - Cape Town
Friday 19 October 2012	Industry visits to Old Mutual , SA's largest insurance company (www.oldmutual.com) and Paarl Media , Africa's largest print company (www.paarlmedia.co.za) - Cape Town

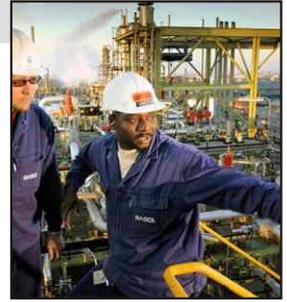


Monday, 15 October 2012

SASOL
reaching new frontiers
www.sasol.com

Petro-chemical industry

Produces and markets a variety of primary, intermediate, and final chemical products (petrol, diesel, mining chemicals, fertilizer, explosives, tar and gas) to South Africa.
20 Keys implemented in the Shared Services and Central Mining Workshop divisions - ±4,000 people.
Started implementation of the 20 Keys in Central Mining Workshop in 2001, and in Shared Services in 2007.



SOILLAB
PTY LTD
www.soillab.co.za

South Africa's biggest geotechnical testing laboratory

This specialised testing environment is involved with bituminous products, and related civil engineering material (aggregate, soil for agricultural purposes, mix designs for asphalt, concrete and pavement layers), core drilling testing, foundation investigations, and chemical analysis of water and soil.



www.weltevrede.co.za

Tuesday Evening, 16 October 2012 - Cultural Event

Dinner will be served in an underground cellar on Weltevrede Wine Estate in Bonnievale, in the Western Cape area

The area is rich in fruit farming, and local wines will be tasted.



parmalat
www.parmalat.co.za

Cheese manufacturing, UHT milk and ice cream

Started with 20 Keys in Bonnievale 15 years ago, and in the other plants, three years ago.
Almost 4,000 people are involved with 20 Keys implementation.

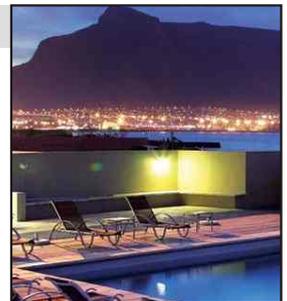


www.lagoonbeachhotel.co.za

Thursday, 18 October 2012 - 20 Keys Conference

Lagoon Beach Hotel

15 National and international case study presentations, from food processing, insurance, printing, mining and more industries will be delivered, and will demonstrate successes achieved, quality improvements, lean workflow application, efficiency and productivity improvements.



www.thenautilus.co.za

Thursday Evening, 18 October 2012 - Gala Dinner

Nautilus Luxury Yacht

This dinner will be a celebration of 30 years of PPORF (20 Keys in Japan), and 20 years of 20 Keys in SA, and across the world.

The evening will also be an opportunity for business networking between different countries.

The Nautilus is a luxury yacht, moored in the waterfront of Cape Town. Weather permitting, it will sail along the coastline of Cape Town and surrounding towns for three hours.



Friday, 19 October 2012

Largest bank assurance company in South Africa

Started a pilot 20 Keys implementation in 2002, and now implementing lean and 20 Keys in areas totaling about 4,500 people.



Friday, 19 October 2012

Largest printing company in Africa

After a merging of two factories, they started with 20 Keys in January 2011.

The “new” factory uses the 20 Keys to manage in a standardised way, and to improve printing efficiencies. First-line management has been strengthened through a formal national qualification.



Locations for Site Visits



Accommodation

JOHANNESBURG

Southern Sun OR Tambo International Airport
www.southern.sun.com



BONNIEVALE

The Outdoor Arena
www.outdoorarena.co.za



CAPE TOWN

Lagoon Beach Hotel
www.lagoonbeachhotel.co.za



Registration

Enquiries : Gerda Holder
Mail : gerda.holder@odi.co.za
Telephone : +27 12 665 0999
Fax : +27 12 665 3888
Web : www.odi.co.za

Please fill in registration form and return to Gerda Holder.

Tour Price

The tour price will be R25,500 ^(1, 2 & 3) per person (**±€2,400 per person**).

The price includes:

- Accommodation and breakfast daily, booking in on Sunday 14 October 2012 and booking out on Friday, 19 October 2012 (5 nights).
- Lunches daily.
- All road travel to and from clients.
- Airfare from Johannesburg to Cape Town on 16 October 2012.
- Wine tasting and dinner on 16 October 2012 at a wine cellar.
- Celebration dinner on 18 October 2012.
- Conference fee.

The price excludes:

- Airfare from home country to South Africa and back ⁽⁴⁾.
- Airfare from Cape Town to Johannesburg (if required).
- Transport from the airport in Johannesburg to hotel (hotel situated at the airport, and delegates to use the free shuttle service).
- Transport from the hotel in Cape Town to the airport ⁽⁵⁾ (hotel has a shuttle service, at a fee of R300 person).
- Dinners, except for 16 & 18 October 2012.

Please note the following:

1. The assumption underlying the tour price is that a minimum number of delegates will attend. If this is not realised, some adjustment to the price might be required.
2. Delegates will be invoiced in Rands, and funds must be remitted in Rands to avoid large losses for ODI in foreign exchange conversions.
3. All bank charges levied on delegate's side must be for their own account, as ODI will be charged bank charges once the money arrives in SA.
4. Delegates to book their tickets to fly into OR Tambo International in Johannesburg, and to fly out of Cape Town, as that is where the tour ends. ODI is responsible for an air ticket from Johannesburg to Cape Town only.
5. The bus used for company visits on Friday, 19 October 2012 will go to the airport after the visits to drop off delegates who need to fly back home. Delegates who will be leaving the next day will be dropped off at the hotel.